# World Mediation Forum



Luxembourg - 9 to 11 July, 2019

### Presentation of the World Mediation Forum



**The World Mediation Forum** (WMF) is an international charitable organization, founded on interdisciplinarity and at the service of mediators worldwide.

The WMF's mission is the development and exchange of knowledge, information and competencies in all mediation areas, notably through the regular organization of international congresses for more than fifteen years (2003: Argentina, 2005: Switzerland, 2007: Israel, 2009: Venezuela, 2012: Spain, 2017: Canada).

The Xth Conference of the World Mediation Forum in Luxembourg, 9 to 11 July 2019, wants to devote itself to trying to understand how mediation can be organized and developed when it has so many objectives that are seemingly difficult to reconcile. Thus, the 2019 conference will try to bring, through four highly interrelated roundtables and about forty presentations, a significant contribution to this question: 'Mediation: A transversal approach with multiple purposes'

Through three well-recognized mediation outcomes (conflict prevention, social regulation, and institutionalization) but also a thorough analysis of the multidimensional field of intercultural mediation, participants in the Xth Conference of the World Forum of Mediation will be brought to reflect on the place that mediation takes, should take, or could take in our modern societies.

# Program July 9th, 2019 - 1st part



**9.15 - 10.45** FIRST ROUND TABLE

Benoît Bastard (France) - Masengesho Kamuzinzi (Rwanda) - Cate Buchanan (Australia)

#### • IS MEDIATION A WAY TO PREVENT CONFLICTS?

In this roundtable, participants are invited to question the view that some observers and promoters of mediation have adopted toward it, namely, its ability - actual or potential - to prevent conflicts. Prevention is also associated with mediation to the point that it has generated a popular acronym: PSDs - the modes of the prevention and settlement of disputes. In addition, participants are invited to discuss the "new professions" of mediation that count now, especially in France: 'agents of prevention and mediation'? Does mediation really prevent conflicts? Should this function be integrated with its spectrum of action? Does mediation actually prevent conflicts in all fields in which it is applied? What does it prevent? The escalation of the conflict? Its resurgence? Its judicialization? Is the inability of mediation to prevent conflicts a flaw or a limit of the approach? Does the presumed ability of mediation to prevent conflicts constitute the founding dogma of mediation or come from empirically grounded observations? These questions will allow the speakers to give their opinions on how mediation is related to prevention in order to understand its real and discursive scope.

# Program July 9th, 2019 - 2nd part



**13.30 - 15.00 SECOND ROUND TABLE** 

Dan Kaminski (Belgium) - George Pavlich (Canada) - Maria Paz Garcia Longoria (Spain)

#### • IS MEDIATION A MODE OF REGULATION OR OF SECURING?

Should the scope of mediation be limited to conflict resolution, and therefore, should mediation be aimed at achieving the goal of 'resolving' these conflicts? Or should its focus be expanded to include 'regulation' by taking the risk of adding terminological ambiguities to an alternative mode that is still unstable? In recent decades, the term 'securing' has been added to the functions of mediation. However, securing has been discussed or even excluded from this mode of intervention. It is even brandished as a foil by some professionals of social intervention. If security issues require specific measures, we should ask ourselves whether mediation can and should play the role of securing. At the same time, it becomes necessary to better understand the issue of regulation in mediation while avoiding the two pitfalls of using a general and therefore imprecise terminology or a disciplinary confinement that nothing can conceptually justify.

### Program July 10th, 2019 - 1st part



**9.00 - 10.30** THIRD ROUND TABLE

Fadhila Mammar (Spain) - Lydie Err (Luxembourg) - Michèle Vatz-Laaroussi (Canada)

#### • WHAT ARE THE AMBITIONS AND REALITIES OF INTERCULTURAL MEDIATION?

So-called 'intercultural' mediation has become autonomous and institutionalized in a large number of countries as its own field of practice and knowledge. Despite this undeniable recognition, the challenges and unanswered questions in this field of mediation still need to be addressed. The participants at this roundtable will contribute to the debate on a practice whose methods, ambitions, and realities are multidirectional. What is the logic of action for intercultural mediation? Is it a logic of accompaniment to the integration of the minority groups in the host society? Is it a logic of construction of interculturalism or multiculturalism? Or is it a logic of conflict resolution of cultures and values or that of an intercultural and communicational translation? How should practitioners think about and practice intercultural mediation when the very notion of interculturality is complex? Is it conceived as a regulatory practice of the relations between majority and minority groups? Is it conceived differently in societies with migratory traditions than in postcolonial societies? As for societies characterized by the co-presence of indigenous people and migrants, how can intercultural mediation be thought of in a transcultural way? How do these different issues unfold in countries where intercultural mediation is not recognized as such?

# Program July 10th, 2019 - 2nd part



**15.15 - 17.00** CLOSING ROUND TABLE

Riccardo Cappi (Brazil) - Kaijus Ervasti (Finland) - Sharon Press (United States)

# • DOES THE INSTITUTIONALIZATION OF MEDIATION HELP TO REFORM INSTITUTIONS OR DOES IT DISTORT MEDIATION?

In this roundtable, speakers are invited to reflect on and decide what the specific relationship is between mediation (and its practices) and the institutional environment in which it takes place. While advocating for the complex nature of this relationship, as well as the many ways in which it can be viewed, we offer some questions that can help participants see the issue more clearly, both theoretically and practically.

Is mediation conceived as part of the project of a given institution (e.g., a system of civil or criminal justice, or a subsystem thereof) or as something that is separate, independent, or even opposed to it? Is it proposed in a spirit of continuity, juxtaposition, integration, bifurcation, or rupture, in comparison with existing practices? Is the integration or, on the contrary, the separation of mediation from the traditional practices of the institution a founding principle of mediation, or does it result from the conditions of the implementation of mediation? Does the trajectory of the relationship between mediation and the institution ultimately lead to the reform of the institution or, rather, to the distortion of mediation? This list of questions is not exhaustive; it is supposed to help the speakers decide what the main issues are with respect to the relationship between mediation and institutions, both from a theoretical perspective and on the basis of empirical observations.

### Training: **Intercultural mediation** 2019, July 11th



This practical workshop, in spanish (morning) and in french (afternoon) will be translated in english.

- 8.30 12.30 Group 1
- 13.30 17.30 Group 2

Half day training, on July 2019 the 11th (morning or afternoon: 3,5 hours)

This training is a theoretical and practical introduction to intercultural mediation. It is necessary to introduce a complementary look at our mediation practices to better understand and include the individual backgrounds of those involved in the process. Participants will also learn about the concept of interculturality, an essential resource concept for creating bridges between cultures and communities and for resolving conflicts rooted in misunderstanding, differences, or rejection of the Other. Several approaches to intercultural mediation will be presented to participants. The workshop will outline the main functions, techniques, and skills needed for intercultural mediation. The training uses interactive tools with the participants (role-playing, interactive cards, videos, PowerPoint, exchanges, etc.).

A training certificate will be issued to the participants.





Participants are invited to send their proposals in response to questions that will form the structure of the four round tables of the Xth Conference of the World Mediation Forum:

- Is mediation a way to prevent conflict?
- Is mediation a mode of regulation or of security?
- Does mediation have a future in the management of intercultural conflicts?
- Does the institutionalization of mediation help to reform institutions or does it distort mediation?

Apart from these questions, other proposals may be submitted. For example, proposals may be related to results of empirical studies, theoretical or conceptual thinking, a specific program or initiative, a legal framework, and so forth.

Your proposal must be sent in French, Spanish or English, by email, before:

**2019 March the 15th!** 

Send you proposal to: <a href="mailto:pascale.worldmediationforum@hotmail.com">pascale.worldmediationforum@hotmail.com</a>





The Xth Conference of the World Mediation Forum

will take place at

Belval Campus, Maison du Savoir

University of Luxembourg Luxembourg

Address:

2, avenue de l'Université L-4365 Esch-sur-Alzette

Tel.: (+352) 46 66 44 1





Several options of accommodation <u>with preferential rate</u> are proposed near the University of Luxembourg, on the Website of the Xth Conference : <u>fmm2019.openum.ca</u>

Tourist Office, Luxemburg city:

Office du Tourisme, Place Guillaume II - P.O. Box 181 - L-2011

Luxembourg

• To call: (352) 22 75 65





Registration will be paid in Euros.

You can register from February 5th, 2019 on the Website of the Conference: <a href="mailto:fmm2019.openum.ca">fmm2019.openum.ca</a>

•	REGISTRATION TWO DAYS OF CONFERENCE, REGULAR RATE	300 EUROS
•	REGISTRATION TWO DAYS OF CONFERENCE, STUDENT RATE	170 EUROS
•	REGISTRATION TWO DAYS OF CONFERENCE + 1/2 DAY TRAINING, REGULAR RATE	410 EUROS
•	REGISTRATION TWO DAYS OF CONFERENCE + 1/2 DAY TRAINING, STUDENT RATE	240 EUROS
•	REGISTRATION 1/2 DAY TRAINING, REGULAR RATE	145 EUROS
•	REGISTRATION 1/2 DAY TRAINING, STUDENT RATE	110 EUROS

# Information, contact



If you need any information about the program, the call for proposals, your registration or the organization of the conference:

Please, contact: <a href="mailto:pascale.worldmediationforum@hotmail.com">pascale.worldmediationforum@hotmail.com</a>

or have a look at our Website: <a href="mailto:fmm2019.openum.ca">fmm2019.openum.ca</a>





#### 1<sup>st</sup> round table

Benoît Bastard (France)

Masengesho Kamuzinzi (Rwanda)

Cate Buchanan (South Africa - Australia)

#### 3<sup>rd</sup> round table

Lydie Err (Luxembourg)

Fadhila **Mammar** (*Spain*)

Michèle Vatz-Laaroussi (Canada)

**Training: Intercultural mediation** 

Liliana **Kremer** (*Argentina*)

#### 2<sup>nd</sup> round table

Dan **Kaminski** (*Belgium*)

George **Pavlich** (*Canada*)

Maria Paz **Garcia-Longoria Serrano** (*Spain*)

#### 4<sup>th</sup> round table

Riccardo **Cappi** (*Brazil*)

Kaijus **Ervasti** (*Finland*)

Sharon **Press** (*United-States*)

### Biography: Benoît Bastard (France)



Benoit Bastard is a sociologist, Director Emeritus for research at the CNRS and a member of the Institut des sciences politiques at the Ecole Normale Supérieure de Paris-Saclay. His work is focused on the functioning of the judicial institution, on the legal professionals and on families. His research in this area has focused on the functioning of couples as well as social intervention in situations of marital breakdown. In the 1980s, he published the first study on family mediation services in France and has since continued to monitor the evolution of the mediation profession. He is currently Dean of Teaching at the Judicial Environment Unit at the Ecole Nationale de la Magistrature. Bibliography: Benoit Bastard, Laura Cardia-Vonèche, "L'irrésistible diffusion de la médiation familiale", Annales de Vaucresson, n° 29, 1988/2, pp. 169-198; Benoit Bastard, Laura Cardia-Vonèche, "Le divorce autrement : la médiation familiale", Paris, Syros, 1990; Benoit Bastard, Laura Cardia-Vonèche, "L'institutionnalisation de l'informel : la mort d' une bonne idée? L'exemple de la médiation familiale", FAMPRA.ch (La pratique du droit de la famille), n°2, 2000, p. 216-230; Benoit Bastard, "Mais à qui profite la médiation familiale? ", Dialogue, n° 170, 2005, p. 65-80; Laura Cardia-Vonèche, Benoit Bastard, "Invention du possible ou apprentissage obligé? Négociation et ordre social dans la médiation familiale", in Hélène Michel, Laurent Willemez (eds); "La justice au risque des profanes", Paris, PUF, 2007, p. 79-93; Benoit Bastard "Un processus de professionnalisation au détriment de la profession? La médiation familiale en France", in Didier Vrancken, Christophe Dubois, Frédéric Schoenaers (eds.); "Penser la négociation. Mélanges en hommage à Olgierd Kuty", Liège, De Boeck, 2008, p.17-28.

### Biography: Masengesho Kamuzinzi (Rwanda)



Masengesho Kamuzinzi is a professor at the University of Rwanda and a member of the Association Guerrir les Bléssures de la Vie(Association to Heal Life's Wounds) where he is in charge of the institute of professionalization: l'Institut Africain pour la Psychologique Intégrale (the African Institute for Integral Psychology). He holds a PhD in Educational Sciences from the Catholic University of Leuven/Belgium from September 2007. His early research focused on "how public policy models developed in the West are contextualized in Africa". Coming from a country that is deeply traumatized by political choices based on antagonistic (polemic?) cleavages that are difficult to reconcile (e.g. racism, regionalism) and seeking alternative ways out of conflicts, his current research is oriented towards "how traditional thinking patterns broaden current models of mediation, conflict management, and care for victims of sexual and/or domestic violence. The African Institute for Integral Psychology for which he is in charge is currently experimenting with the "added value" of restorative justice in dealing with conflicts and injustices in post-conflict societies in the African Great Lakes Region. His recent publications related to the fields of mediation and conflict management include: Kamuzinzi, M. (2017). Understanding the innermost nature of genocidal rape. Rwanda Journal, 4, 62-86. Publisher: AJOL; Kamuzinzi, M.(2016). Jeu stratégique et Empathie Altruiste dans le processus de réconciliation Post-Gacaca. Déviance et Société, 40 (3), 347-368. Maison Edition: Médecine et Hygiène. Kamuzinzi, M. (2016). Identity in Adolescents Born From Genocidal Rape. International Journal of Identity: Theory and Practice, 16(3), 169-181. Publisher: Taylor and Francis/Routledge; Kamuzinzi, M. (2015). Altruism" And "Strategic Game" In Post-Genocide Interpersonal Reconciliation. Process. Rwanda Journal, 2, 49-64. Publisher: AJOL. Kamuzinzi, M. (2012). Gacaca a-t-il atteint ses objectifs ? Revue Dialogue, Janvier, 2012. Kamuzinzi, M. (2012). Contribution des prêtres, des religieuses et des religieux au processus de réconciliation nationales, Revue Dialogue, Avril, 2012.

### Biography: Cate Buchanan (Australia - South Africa)



Cate Buchanan has expertise on process design, violence prevention and reduction, gender equality and inclusion, and health policy. Cate is a Senior Mediation Adviser to the United Nations Department for Political Affairs Mediation Support Unit Standby Team of Experts with the portfolios of Gender and Inclusion & Process Design. Prior to this she worked in the Myanmar peace process as an adviser to armed groups and civil society organisations on national dialogues, process design and gender inclusion. Previously she worked for Centre for Humanitarian Dialogue for 13 years to operationalise violence reduction, inclusion and gender equality normative standards and principles, and providing advice on HD's programming in Asia and the Pacific (including Indonesia and Papua, Philippines, Myanmar, Nepal, Fiji, and India). Cate is also an established violence reduction and small arms control specialist and has worked extensively to strengthen public security and reform gun laws in post-conflict settings. This includes comparative and technical expertise on effective small arms control laws and policies including linkages to addressing gender-based violence. Cate has drafted guidance on small arms laws for the UNDP and the UN International Small Arms Control Standards. In 2014 she published the edited collection *Gun Violence, Disability and Recovery*. She is a Gender Equality Specialist in the Australia Assists Programme of the Australian Government and is experienced in providing tailored, on-demand analysis and advice, including training and coaching. Cate has a Masters of Health Policy and Bachelor of International Relations and Development.

### Biography: Dan Kaminski (Belgium)



Dan Kaminski: PhD in Criminology at UCL (Catholic University of Louvain), Bachelor of Law at UCL (Catholic University of Louvain), Degree in Criminology at UCLB (Catholic University of Louvain), Full Professor at UCL, School of Criminology (Faculty of Law and Criminology), teaching many subjects including: Introduction to Criminology, Sociology of Penalty, Qualitative Methodology, Sociology of the Administration of Criminal Justice, History of criminology, Visiting professor at the University of Lubumbashi – Democratic Republic of Congo (2005-2010), President of CRID & P (since September 2009), President of the School of Criminology (2007-2009) since 2007, Coordinator (with Yves Cartuyvels) of the "Criminal, local and school mediation" module of the Interuniversity Certificate in Mediation (Louvain Academy), author of many books including: « Pénalité, management, innovation », Namur, Presses Universitaires de Namur, 2010 and « Condamner. Une analyse des pratiques pénales », Toulouse, Eres, 2015.

# Biography: George Pavlich (Canada)



George Pavlich holds a Canada Research Chair in Social Theory, Culture, and Law and is Professor of Law and Sociology at the University of Alberta. He received his BA and BA (Hons) degrees from the University of the Witwatersrand (Johannesburg, South Africa), an MA from Simon Fraser University, and a PhD from the University of British Columbia. His research interests include the overlapping areas of social theory, socio-legal studies, restorative justice, sociology of law, and critical criminology. He is the author of numerous journal articles and books in these areas, including, Justice fragmented: mediating community disputes under postmodern conditions (Routledge, 1996), Critique and radical discourses on crime. (Ashgate, 2000), Governing paradoxes of restorative justice (Glasshouse, 2005 - nominated for the Hart/SLSA Book Prize, 2006), Law and Society Redefined (Oxford University Press, 2011), and Criminal accusation: political rationales and socio-legal practices, (Routledge, 2018). He is a co-editor of Sociology for the asking; questioning sociology (Oxford U Press, 3 editions); After sovereignty; governance and regulation in social life (Routledge); Rethinking law, society, and governance: Foucault's bequest (Hart); Accusation: creating criminals (UBC Press), and Entryways to criminal justice: accusation and criminalization in Canada (University of Alberta Press, in process)

### Biography: Maria Paz Garcia-Longoria (Spain)



Maria Paz Garcia-Longoria Serrano has a degree in social work and holds a PhD in psychology. Full University Professor, by public competition, she is currently Dean of the Faculty of Social Work at the University of Murcia, Spain. Since 1997, Maria Paz Garcia-Longoria Serrano has been coordinating the higher studies in mediation in the above-mentioned faculty, which has been developing the Official Master (Bologna) and Doctorate programs since 2007. She is also a professor in charge of the Community Mediation course at the University of Luxembourg. Maria Paz Garcia-Longoria Serrano has supervised seven doctoral theses on conflict resolution and mediation in the fields of education, gender violence and health, among others. She is a member of the editorial boards of several journals, a member of several mediation organizations such as CUEMYC (Conference of Universities on Mediation) and the Professional Association of International Mediators, whose headquarters are located in Monterrey, Mexico. She has published several articles in journals as well as book chapters highlighting mediation as a form of response to family conflicts, the use of mediation as a strategy to improve cohabitation in educational centers, conflicts in Alzheimer's disease, the analysis of interpersonal relationships and conflicts in residential centers for the elderly, alternative systems in cases of gender violence or mediating negotiation in social conflicts.

### Biography: Lydie Err (Luxembourg)



Lydie Err holds a Master in Law from the Faculty of Law, a diploma from the Institut des Hautes études européennes of Strasbourg University and a Master in Mediation from Kurt Bösch University in Sion (Switzerland). She worked as a lawyer at the Luxembourg Bar, where she served as a mediator at the Luxembourg Bar Mediation Centre. She was elected to the Luxembourg Chamber of Deputies. From 1989, she was a member of the Council of Europe Parliamentary Assembly, where she established the Women's Rights Commission. From 1999 to 2000, she was appointed Secretary of State for Foreign Affairs, External Trade and Cooperation and Secretary of State for Public Works. She served as Ombudsman for Luxembourg (2012-2017) and since 2012, she is a member of the Commission Democracy through Law (Venice Commission). Its political commitment is based on defending human rights, in particular, equality between women and men, immigrants, refugees, drug addicts, prostitutes, prisoners. Throughout her career, Lydie Err has worked to promote mediation in various spheres of activity in her country.

### Biography: Fadhila Mammar (Spain)



Fadhila Mammar holds an MA in Migration, Refuge and Intercommunity Relations from the Universidad Autónoma de Madrid, as well as a BA in Spanish Language and Literature from the Université de Langues et Lettres de Grenoble (France) and a Diploma in Intercultural Mediation from the Universidad Autónoma de Madrid. Fadhila Mammar is free lance intercultural mediator, and conflict resolution consultant and trainer. Nowadays she is specialized in training civil society actors and native people on peaceful conflicts management and as a mediator on intercultural and land conflicts in South America, especially in the Andean region. She is consultant senior for the Toledo International Centre for Peace (CITpax) in its project Mediation and Conflict Resolution from a Gender Perspective, for the spanish-moroccan Initiative on Mediation in the Mediterranean. Fadhila has been the manager of the Intercultural Social Mediation Service (SEMSI) of Madrid Council from 1999 to 2009. She also gives advice and carries out assessments on cultural diversity management and conflict resolution to Foundations, NGOs and to regional authorities and political administrations.

### Bibliography: Michèle Vatz-Laaroussi (Canada)



Michèle Vatz Laaroussi holds a PhD in intercultural psychology and is now a retired associate professor at the School of Social Work at the University of Sherbrooke. She is one of the founders of the Master's degree program in intercultural mediation at the University of Sherbrooke, the only one of its kind in Canada. Her research is focused on immigration and social action with immigrants. In particular, Michèle Vatz Laaroussi is interested in family dynamics in immigration and local dynamics in the face of cultural diversity outside the major cosmopolitan centres. She initiated the International Network for Research on Immigration outside major centres and is a member of the Centre d'études ethniques des Universités de Montréal (CEETUM) as well as the pan-Canadian research network, Pathway to Prosperity. She is also President of the International Association for Intercultural Research. Her latest research focuses on the geographic and social mobility of immigrant and refugee families in Quebec and Canada, English-speaking immigrants and refugees upon arrival in Quebec, the reception and integration processes of women and refugee families, and divorces in migration and mediations between women of different origins and religions.

### Biography: Riccardo Cappi (Brazil)



Riccardo Cappi holds a PhD in criminology at the Catholic University of Leuven in Belgium, also holds a master's degree in economics. He teaches criminology, clinical criminology, research methodology and criminal policy at the Feira de Santana State University. in Brazil and at the Bahia State University, where he also conducts interdisciplinary research seminars. Riccardo Cappi has also taught in Congo, at the University of Lubumbashi, in juvenile justice and socio-educational measures. As Director of the UNEB and UEFS criminological research group, Mr. Cappi has published numerous articles in various journals, including the most recent ones: A maioridade penal nos debates parlamentares: motivos do controle e figuras do perigo- ed. Belo Horizonte, Letramento, 2017. v. 1. 366p; Motifs du contrôle et figures du danger à la lumière du débat brésilien sur l'âge de la majorité pénale - 1. ed. Belgica: Larcier, 2015. v. 1. 414p; Contando as mortes de jovens negros: narrativas de um real insustentável - Cadernos do CEAS: Revista Crítica de Humanidades, v. 238, p. 543-567, 2016; Where the-danger- lies: the possible contribution of Louvain School for another critical criminology - Revista de Direitos e Garantias Fundamentais (FDV), v. 15, p. 157-175, 2015; Les Manières de penser les réponses étatiques à la délinquance des jeunes, à la lumière des débats brésiliens sur l'âge de la majorité pénale - Revue de science criminelle et de droit pénal comparé, v. 2, p. 517-530, 2015. des relations internationales et de la francophonie du Québec.

# Biography: Kaijus Ervasti (Finland)



Kaijus Ervasti is Professor and Director of Research at University of Helsinki. He has a PhD Degree in Law from University of Helsinki. He is a Member of the Executive Nordic Network of Court Mediation since 2008 and has been an executive Member of the Finnish Forum for Mediation from 2003 to 2006. He has been involved in many Governmental and Working Groups Committees on issues related to mediation and alternative dispute resolution in Finland and at international levels (court system reform, access to justice, court mediation reform in Finland, development of ADR in Albania and Turkey). He received a Thesis Award from the Law Faculty of the University of Helsinki in 1992, an Award for the Best Published Article in the Periodical Lakimies (Lawyer; Journal of Finnish Lawyer's Association) in 2000 and 2013, the Bronze Medal from Artikla (Association of the law students in the University of Lapland) in 2015 and an Award from the District Court of Oulu for his work done in court connected to mediation in 2018. He has worked as a trainer in mediation in numerous training programs for judges and attorneys for 13 years. Kaijus Ervasti has given hundreds of presentations to judges, civil servants, law drafters, university students, PhD. students and police officers on civil procedure, conflict resolution, mediation, law drafting and empirical research. Kaijus Ervasti has written 26 books or research reports and about 160 articles and reviews. In 2018, he published with Anna Nylund (Norway) and Lin Adrian (Denmark) Nordic Mediation Research, an empirical book on mediation in Nordic Countries.

### Biography: Sharon Press (United States)



Sharon Press is Director of the Dispute Resolution Institute and a Professor at Mitchell Hamline School of Law where she teaches negotiation, mediation, ADR and a mediation clinic. She currently serves as Co-President of Community Mediation Minnesota, Secretary for Community Mediation and Restorative Services, and immediate past-chair of the Minnesota State Bar Association Dispute Resolution Section. Press is a Minnesota Supreme Court appointed member of the ADR Ethics Board and is on the Board of the Institute for the Study of Conflict Transformation. Press mediates regularly for the Dispute Resolution Center at Ramsey County Conciliation Court. Previously, Press served as director of Florida's state court ADR programs. Press is the recipient of numerous professional awards, including the Mary Parker Follett Award for Excellence and Innovation in Dispute Resolution and CPR's Special Award for Distinguished Contributions to the Field and Future of Dispute Resolution. She is coauthor of the textbook: Mediation Theory and Practice (3<sup>rd</sup> Edition). Press founded ACR's International Conflict Resolution Day and was ACR's representative to the Model Standards of Conduct for Mediators (2005) drafting committee.

### Biography: Liliana Kremer (Argentina)



**Liliana Kremer** holds a PhD in Socio-Agricultural Studies and is a Professor of Education and Social Work at the National University of Cordoba in Argentina.

As an active member of the Chaco Women's Collective (https://www.ritimo.org/Le-Chaco-americain-Acteurs-de-la-construction-d-un-territoire-partage), a member of the Board of Directors of the Association of Intercultural Research (ARIC), and a member of the Canada-Cordoba Centre, she develops leadership and training activities that use action-research methodologies. Her expertise lies also in citizen and intercultural mediation, and dialogue and the facilitation of public debates.

Liliana Kremer is involved in promoting citizen mediation as a means of deploying more respectful and inclusive relationships as a method of conflict prevention in the social, cultural, territorial and academic fields (Transformation and Appropriate Conflict Resolution Approach).

Liliana Kremer is co-author of "Redes Transnacionales. Perspectivas entrelazadas Norte-Sur", Ed. Harmatan and "Regards entrelacés Nord-Sud sur les réseaux transnationaux Dynamiques familiales, sociojuridiques et citoyennes dans la migration", Ed. Colegio de Michoacan (Mex) and U Carlos Hurtado (Ch). She is also the author of several articles including: "Genre, diversité et territoire: l'utilisation des approches narratives dans une recherche partenariale transnationale", Revue Recherche Sociographiques (2017).